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APR 23 2005

**Attention: Examiner Alexander Kalinowski
Art Unit:3626**

**US Patent Office
Washington,DC**

via Fax 703-305-7687

RE: Office Action of Patent 09,583, 336

Dear Examiner Kalinowski,

4/23/05

As you know I have left numerous voice messages for you recently regarding the status of this application. I have also spoken several times directly with your supervisor Joseph Thomas.

I got your voice mail reply to my inquiries the other day. I find it absolutely inconceivable, unprofessional, and inexcusable that it has taken almost two years from the granting of my Petition to Revive this application to get any action on this application. My petition was granted in September of 2003 and I have notes which indicate that we spoke briefly after the granting of the petition. In that conversation you stated the application was on its way back to your art unit and you would review it in an expedited manner, given the fact that the initial filing date was 5/31/2000 and a petition to make special was granted in 2002. Your recent comments that the file "was lost or misplaced" are ridiculous, unprofessional, and inexcusable. Our small business relies heavily on our patents, IP, and products to protect us and to give us a competitive advantage. In my petition to make special I clearly outlined existing and potential competitors and infringements of our products. Thus, the sense of urgency.

I sincerely expect you to act on this application IMMEDIATELY and to review it with an eye towards leniency and allowing existing claims given this significant blunder on the part of the US Patent office.

I look forward to you expedited reply and review.

Sincerely,

William Reeves
William Reeves

cc: US Patent Commissioner's Office

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